

Cyrenians Conflict Resolution Services

Mediation-Support-Workshops

To demonstrate the range of services an understanding of how far upstream we catch a referral is important. The table below outlines the projects within the Conflict Resolution Services and demonstrates the stages of Prevention, Pre Crisis, Early Intervention:

Project	Delivered In	Age:	Stage of Intervention	Service:	Referral Stream:
City Wide Mediation and Support	Edinburgh	16+	Prevention	Mediation and support to those at risk of homelessness including young people, their families and tenants/ landlords from across tenures.	CEC, self-referral and third sector organisations
Looked After and Accommodated / Kinship	Edinburgh	14-16	Prevention	Mediation and support to at risk of becoming accommodated/ kinship relation breaking down.	Social Work
Asked to Leave	East Lothian	16- 20	Prevention	Mediation and support to young people at risk of homelessness	Housing Option Team
Amber	Edinburgh	14-24	Pre Crisis	Mediation and support for young people and families	Anyone
	East Lothian	14-24	Pre Crisis	Mediation and support for young people and families	Anyone
	West Lothian	14-18	Pre Crisis	Mediation and support for young people and families.	Anyone
Conflict Resolution Workshops	Lothians, Fife, Falkirk and Stirling (BIG) West Lothian (WLC)	14-24	Early Intervention	Skilling up young people in group work sessions to normalise and resolve conflict.	Schools and other youth settings

The Scottish Government prevention guidance describes homelessness prevention as having three main stages¹:

- *Early intervention*: where those potentially at risk are identified and services provided to support the person and their environment before incipient problems or disputes escalate beyond repair;
- *Pre-crisis intervention*: which can take the form of advice services, mediation services, negotiation with landlords to avoid imminent loss of a home and targeted services at known risk points such as those leaving the looked after system, prison or the armed forces;
- *Preventing recurring homelessness*: tenancy sustainment is seen as key to preventing recurring homelessness where there are problems that cannot be resolved by re-housing alone.

¹ Scottish Executive (2007) Evaluation Of Homelessness Prevention Activities In Scotland, Pawson, H, Davidson, E and Netto G.



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