

Job Description

Key Worker, LEAP Out of Hours Care Project

Full time 37 hours per week

Shifts: Wednesday, Thursday and Friday 9:45pm-9:45am (plus a 1-hour team meeting)

Funded until 31st March 2025 in the first instance.

For over 50 years, Cyrenians has tackled the causes and consequences of homelessness. We understand that there are many routes into homelessness. And that there is no 'one size fits all' approach to supporting people towards more positive and stable futures.

Our mission is to tackle the causes and consequences of homelessness through learning from lived experience; by delivering targeted services which focus on prevention, early intervention and support into a home; and by influencing changes in legislation and policy.

Our way of working is built on four core values, which are at the heart of all our work and decisions:

Compassion Respect Integrity Innovation

Read more about us and our values

1 General

About the service

Cyrenians recognise the links between substance misuse and homelessness, and are committed to supporting people to access the help they need to reduce harm to themselves and the community and maximise recovery.

The NHS Lothian and Edinburgh Abstinence Project (LEAP) is an intensive programme for those who want to stop drinking or using drugs. The programme is delivered over 12 weeks and participants attend a structured programme Monday to Friday and Saturday mornings at Woodlands House. During the programme up to 11 participants at a time live within our therapeutic community, where we provide a supportive and safe space outside of the structured programme, maximising engagement.

We are seeking a key worker to be part of a team supporting this community on their individual paths to recovery. This role involves supporting people at their place of accommodation overnight. This post involves lone working with support from an on-call system, and handovers from colleagues at key times.

2 Tasks and Responsibilities

Support and encouragement

- To provide emotional support to participants during shifts.
- To monitor significant changes in mood or participation, sharing with the programme therapy team as deemed necessary.
- To create and uphold a culture of respect and equality.
- To support the community to manage difference and resolve conflict in an appropriate manner.
- Support community members to adhere their treatment 'contract'.
- Work in-line with Care Inspectorate guidelines and Health and Social Care Standards.

Wellbeing activities

• Support the Senior Keyworker for Cyrenians Recovery Housing in coproducing a wellbeing programme based on the needs of the residents.

Building safety and security

- To ensure that the building is kept safe and secure.
- Support and encourage residents to be responsible for the shared environment and their own rooms and belongings.
- To ensure that COVID-specific health and safety procedures are developed, reviewed and updated as guidance is changed; and that these are adhered to by residents and those visiting the building.
- Communicate any maintenance issues to the Senior Key worker and Service Manager.
- Ensure fire safety walkaround sheets are completed.
- Ensure hygiene and cleanliness in the kitchen are upheld.

Monitoring and evaluation

 Keep accurate and up to date records relating to the work you are carrying out.

Communication, Meetings and Events

- Provide/receive handover to the therapy team from the core programme and colleagues during shift change.
- Respond to any incoming enquiries with strict adherence to data protection.

Training and Development

- Attend and participate in weekly LEAP team meetings, planning sessions and Cyrenians staff forums
- Participate in regular support and supervision and annual review of performance and service
- Attend relevant internal and external networking opportunities and events
- Complete SSSC required training and Cyrenians internal training
- Work within service policies and procedures, promoting best practice

On-Call responder service support

The staff team are required to provide on-call responder support out of hours and over the weekends. This is managed on a rota system, with days agreed in advance each month (with flexibility to ensure holidays and absence are covered).

This involves providing telephone support if difficult situations arise that require staff input and/or decision making, with a requirement to attend where needed.

On-Call responder service support is remunerated separately.

3 Person Specification

Knowledge and Experience	
Experience of working with and supporting vulnerable	Essential
individuals or groups	
Knowledge of issues that lead to or affect addiction and	Essential
recovery	
Experience of working in a residential setting	Desirable
Understanding of peer and mutual aid support	Desirable
Experience of monitoring and evaluating work	Desirable
Lived experience of recovery	Desirable
Qualifications	
Relevant training such as: Trauma Informed Practice, First Aid	Desirable
Training, Fire Warden Training, Food hygiene	
Skills and attributes	
Excellent organisational skills	Essential
Confident decision maker and able to work autonomously	Essential

Excellent relationship building skills and strong personal	Essential
boundaries	
Patient and respectful of all people, whatever their	Essential
background or presenting behavior	

4 Terms & Conditions

<u>Employer:</u> Cyrenians

<u>Line Manager:</u> LEAP Out of Hours Care Senior Key Worker

Workplace: Marchfield, Edinburgh

Working Hours: Wednesdays, Thursdays & Fridays 9:45pm-

9:45am (these include a 7-hour sleeping shift),

plus 1 hour team meeting per week.

<u>Annual Leave:</u> 25 days plus 10 public holidays pro-rata

Salary: £25,101 pro rata (scale point 20) for waking

hours. Sleeping hours are paid at £12 per hour.

This equates to £24,243 per annum for a

37-hour week.

<u>Pension:</u> Auto-enrolment into Qualifying Workplace

Pension Scheme (QWPS) which is a Group Stakeholder Pension Scheme – current contributions being 5% employee and 3% employer. Option of enhanced Employer

contributions to the same QWPS of 6% initially, rising to 9% after 2 years and 12% after 5 years

(subject to employee contributions of 6%)

Disclosure and PVG scheme membership required.

registration: Applicants must be registered or eligible for

registration with the SSSC.

Funding Initially funded until 31st March 2025

5 Application deadline and Interview dates

<u>Closing date:</u> 12 noon on Monday 14th October 2024

<u>Interview date:</u> 28th & 31st October 2024

Stage 2 date: TBC

Please refer to the Recruitment Information leaflet for further information on completing and submitting your application form.