

cyrenians

DUTY OF CANDOUR ANNUAL REPORT

APRIL 2023 - MARCH 2024



TACKLING THE CAUSES AND
CONSEQUENCES OF HOMELESSNESS

Duty of Candour is a legal requirement for care and social work providers to ensure that if something goes wrong, the people affected are offered an explanation, an apology and an assurance that staff will learn from the error.

We have a legal obligation, under The Duty of Candour Procedure (Scotland) Regulation 2018, to produce a short annual report showing the learning from our Duty of Candour incidents every financial year. The report must be published and notification given to the Care Inspectorate.

This report relates to Cyrenians’ services registered under SP20170102893.

Name and address of service:	Cyrenians Norton Park 57 Albion Road Edinburgh EH7 5QY
Date of report:	20/04/2024
How have you made sure that you and your staff) understand responsibilities relating to the duty of candour and have systems in place to respond effectively? How have you done this?	We have a Duty of Candour Policy and all staff within registered services are aware of this duty.
Do you have a Duty of Candour Policy or written duty of candour procedure?	Yes



How many times have you/your service implemented the duty of candour procedure this financial year?	
Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying conditions)	Number of times this has happened (April 2023 - March 2024)
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needed health treatment in order to prevent other injuries as listed above	0
Total	0

During this period the number of events that trigger Duty of Candour was nil.